



**LSI**  
Logistics  
Software  
International

**Logistics Solutions Provider  
to  
Supply Chain Management**



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## iSupply software application - release advice - version 9.83.1.1

### **Prerequisites - iSupply**

iSupply version 9.82.1.1  
Microsoft .NET Framework 4.0  
Microsoft Report Viewer 2010 SP1  
SAP Crystal Reports Runtime Engine for .NET Framework 4

### **Prerequisites - iSupplyRF**

Microsoft .NET Compact Framework 3.5

### **iSupply release and version details**

iSupply version: 9.83.1.1  
Release status: General release  
Applications released: iSupply, iSupplyWeb, iSupplyRF

**This release must be installed to the test environment and user acceptance tested before installation to the live environment**

### **iSupply version 9.83.1.1**

**released 18/02/2025 (022534)**

**MSI path and name:**

**<http://www.lsi.net.au/files/versions/iSupply-9-83-1-1.zip>**

**SQL update scripts:**

**DB9-83-1-1.sql**

### **Release inclusions and notes**

Job-no	Code	Details/remarks
022529	AZ	Pick sequencing Add ability to sequence picking route by a product's static primary location iSupply, iSupplyRF, iSupplyPortable
022535	KS	Consignment Entry Use Receiver masterfile shipping instructions when not provided in order iSupply
022536	KS	Order progress Rectify status display for orders that are despatched with AASN iSupply
022537	KS	Consignment Entry Limit pick slip references to one per order on consignments iSupply
022538	KS	RF Task Monitor Add support for multiple columns (Hold Shift key to select multiple columns) iSupply
022540	KS	RF Task Monitor Use order details rather than Receiver masterfile (Ship-to) iSupply
022541	KS	Order closure process Process store closures when a store has zero product quantity allocated iSupply, iSupplyWebServices, iSupplyRF
<b>Incorporations from fix versions</b>		
<b>From version 9.73.2.1</b>		
022498	CA	Import Freight Tracking Details from Transporter - AUP785P Updates to latest Australia Post/Star Track tracking specifications eCS, iSupply
022500	LS	Transporter Settings - Phone Validation Update telephone number libraries to latest validation eCS, iSupply, iSupplyWeb, iSupplyRESTServices
022514	CA	Export Consignment Data to Transporter - STE620P Map consignment reference lines to STE item reference iSupply, eCS

### **New maintainable settings**

Setting	Details
	Use product primary for pick sequence

### **Import/export file format changes**

Transaction	Data fields
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None	None
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**Notes**

None

## **iSupply install steps for this release when upgrading from iSupply version 9.82.1.1**

### **Preparation**

1. Ensure all users are logged out of iSupply and cannot log in.
2. Stop the eCS service on the server that runs it.
3. Stop any external processes that may access the iSupply database.
4. Make a backup copy of the iSupply SQL database.

### **Application server (x86)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-83-1-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-83-1-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.

### **Application server (x64)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-83-1-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-83-1-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.
7. NGEN iSupply Windows
  - 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client\").
  - 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
8. NGEN iSupply eCS Service
  - 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client\").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### **Web server (x86)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-83-1-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-83-1-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Web server (x64)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-83-1-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-83-1-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-83-1-1.sql.

### **Finalisation**

1. Test run iSupply.
2. Start the eCS service on the server that runs it.
3. Start any external processes that may access the iSupply database.
4. Allow users to login to iSupply.