



**LSI**  
Logistics  
Software  
International

Logistics Solutions Provider  
to  
Supply Chain Management



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ISV/Software Solutions  
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### **iSupply software application - release advice - version 9.55.6.1**

#### **Prerequisites - iSupply**

iSupply version 9.55.5.1  
Microsoft .NET Framework 4.0  
Microsoft Report Viewer 2010 SP1  
SAP Crystal Reports Runtime Engine for .NET Framework 4

#### **Prerequisites - iSupplyRF**

Microsoft .NET Compact Framework 3.5

#### **iSupply release and version details**

iSupply version: 9.55.6.1  
Release status: General release  
Applications released: iSupply, iSupplyWeb, iSupplyRF

**This release must be installed to the test environment and user acceptance tested before installation to the live environment**

**iSupply version 9.55.6.1** released 20/10/2021 (021942)

**MSI path and name:** <http://www.lsi.net.au/files/versions/iSupply-9-55-6-1.zip>

**SQL update scripts:** DB9-55-6-1.sql

#### **Release inclusions and notes**

Job-no	Code	Details/remarks
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021943	PC	Order Entry Enquiry - Delete Rectify issue with order deletion when replenishments for order exist iSupply
021944	PC	Bin Relocation Warn the user if a destination bin is in active replenishment iSupplyRF
021945	LS	RF Task Monitor Improve right-click menu items enable/disable process iSupply
021946	PC	RF Pick/Pack Add ability to flag products as damaged or adjust incorrect quantities iSupply, iSupplyRF
021954	TC	RF Put Away Include bin locations configured to store multiple products iSupply, iSupplyRF
021967	TC	Bulk Stock Adjustments Remove out of context order quantity from grid iSupply
021968	TC	RF Put Away Rectify issue with incorrect qty on hand display iSupplyRF
021969	TC	Customer Manifest New customer manifest format iSupply
021972	PC	RF Pick/Pack - mobile SSCC printing Improve database connection handling iSupply, iSupplyRF, iSupplyPrintService
021976	TC	Import orders - CNP732P Aggregate quantities on duplicate order lines iSupply, eCS
021978	TC	Picking Instructions Map order shipping instructions to picking instructions iSupply, eCS, iSupplyRF
021979	LS	Performance improvements Enhancements to reduce database locking iSupply, RESTServices, iSupplyRF, eCS
021983	PC	Order Import - JIW732P Remove the mapping of Jiwa order notes to iSupply picking instructions iSupply, iSupplyRESTServices, iSupplyRF
021986	PC	Order Import - JIW732P Rectify issue with order update process sometimes adding rather than updating iSupply, iSupplyRESTServices, eCS
021989	PC	SSCC Printing Add option to control number of products/batches/expiries in a container iSupply, iSupplyRF, iSupplyLabelPrintService
021994	PC	Freight Label Print/ Reprint Make transporter name configurable iSupply, iSupplyWeb
022001	PC	Despatch Rules - Stock Allocation Add configurable stock allocation rule to Sender/Warehouse Despatch Rules iSupply, eCS
022003	PC	Order Import - JIW732P Ignore invoice only orders iSupply, iSupplyRESTServices
<b>Incorporations from fix versions</b>		
<b>From version 9.55.5.2</b>		
021950	LS	RF Task Monitor - sort issues Rectify issues with underlying datatable when grid is sorted iSupply

**New maintainable settings**

Setting	Details
User Accounts	Request replenishments
User Accounts	Mark stock as damaged
User Accounts	Adjust stock

**Import/export file format changes**

Transaction	Data fields
None	None

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**Notes**

Label print service has a new optional config entry "MaximumDatabaseReconnectAttempts"

After upgrading we need to update procReplenishProduct to clear out the user on close

## **iSupply install steps for this release when upgrading from iSupply version 9.55.5.1**

### **Preparation**

1. Ensure all users are logged out of iSupply and cannot log in.
2. Stop the eCS service on the server that runs it.
3. Stop any external processes that may access the iSupply database.
4. Make a backup copy of the iSupply SQL database.

### **Application server (x86)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-55-6-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-55-6-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.

### **Application server (x64)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-55-6-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-55-6-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.
7. NGEN iSupply Windows
  - 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client").
  - 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
8. NGEN iSupply eCS Service
  - 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### **Web server (x86)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-55-6-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-55-6-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Web server (x64)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-55-6-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-55-6-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-55-6-1.sql.

### **Finalisation**

1. Test run iSupply.
2. Start the eCS service on the server that runs it.
3. Start any external processes that may access the iSupply database.
4. Allow users to login to iSupply.