



**LSI**  
Logistics  
Software  
International

Logistics Solutions Provider  
to  
Supply Chain Management



Mobility Solutions  
ISV/Software Solutions  
Business Process and Integration

Suite 9.2, Level 1  
Zenith Business Centre  
6 Reliance Drive  
Tuggerah NSW 2259  
Australia  
Tel: +61 2 4351 3500  
Email: [support@lsi.net.au](mailto:support@lsi.net.au)  
Web site: [www.lsi.net.au](http://www.lsi.net.au)  
ABN: 33 414 337 680

**iSupply software application - release advice - version 9.55.4.1**

**Prerequisites - iSupply**

iSupply version 9.55.3.1  
Microsoft .NET Framework 4.0  
Microsoft Report Viewer 2010 SP1  
SAP Crystal Reports Runtime Engine for .NET Framework 4

**Prerequisites - iSupplyRF**

Microsoft .NET Compact Framework 3.5

**iSupply release and version details**

iSupply version: 9.55.4.1  
Release status: General release  
Applications released: iSupply, iSupplyWeb, iSupplyRF

**This release must be installed to the test environment and user acceptance tested before installation to the live environment**

**iSupply version 9.55.4.1** released 16/06/2021 (021866)

**MSI path and name:** <http://www.lsi.net.au/files/versions/iSupply-9-55-4-1.zip>

**SQL update scripts:** DB9-55-4-1.sql

**Release inclusions and notes**

Job-no	Code	Details/remarks
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021840	PC	Replenishment - Login Allow multiple users on single RF Replenishment task iSupply, iSupplyMobile
021863	LS	Replenishment - REST services requests Add a timeout setting that applies to all mobile REST requests iSupplyMobile
021868	LS	Replenishments Generate replenishment requests on configured minimum stock levels iSupply, iSupplyMobile
021869	PC	Export Despatched Orders - JIW726W Calculate tax on short ship lines (Jiwa issue workaround) iSupply, eCS
021870	PC	Jiwa Shipments Prevent overwrite of any shipment that has commenced receipt iSupply, iSupplyRESTServices, iSupplyRF
021878	PC	Order and Shipment Advice Import - JIWA Webhooks Prevent overwrite of Jiwa orders and shipments that were saved earlier than current iSupply, iSupplyRESTServices
021881	PC	RF Task Monitor: Replenishments - Set Priority Add a function to set the priority of replenishments iSupply, iSupplyMobile
021885	PC	Order Import - JIW732P (webhook) Reject orders with zero allocation qty on all lines iSupply, iSupplyRESTServices
021886	LS	Replenishment Add configuration to control the number of replenishment requests listed on login iSupply, iSupplyMobile
021888	PC	Order Import - Jiwa Webhook (JIW732P) Ignore credit note orders iSupply, iSupplyRESTServices
021889	LS	iSupplyRESTServices - Logging Log incoming payloads to file iSupplyRESTServices
021896	PC	Order Import - Jiwa Webhook (JIW732P) Ensure EDI order info is available before processing Jiwa orders for EDI customers iSupply, iSupplyRESTServices
021898	PC	JIWA Webhooks - JIW732W and JIW400W Change lookup of warehouse to use logical warehouse ID for all JIWA Webhooks iSupplyRESTServices

### **New maintainable settings**

<b>Setting</b>	<b>Details</b>
	Maximum number of replenishments
	Requires EDI order

### **Import/export file format changes**

<b>Transaction</b>	<b>Data fields</b>
None	None

### **Notes**

None

## **iSupply install steps for this release when upgrading from iSupply version 9.55.3.1**

### **Preparation**

1. Ensure all users are logged out of iSupply and cannot log in.
2. Stop the eCS service on the server that runs it.
3. Stop any external processes that may access the iSupply database.
4. Make a backup copy of the iSupply SQL database.

### **Application server (x86)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-55-4-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-55-4-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.

### **Application server (x64)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-55-4-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-55-4-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.
7. NGEN iSupply Windows
  - 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client").
  - 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
8. NGEN iSupply eCS Service
  - 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### **Web server (x86)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-55-4-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-55-4-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Web server (x64)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-55-4-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-55-4-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-55-4-1.sql.

### **Finalisation**

1. Test run iSupply.
2. Start the eCS service on the server that runs it.
3. Start any external processes that may access the iSupply database.
4. Allow users to login to iSupply.