



**LSI**  
 Logistics  
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**Logistics Solutions Provider  
 to  
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Mobility Solutions  
 ISV/Software Solutions  
 Business Process and Integration

Suite 9.2, Level 1  
 Zenith Business Centre  
 6 Reliance Drive  
 Tuggerah NSW 2259  
 Australia  
 Tel: +61 2 4351 3500  
 Email: [support@lsi.net.au](mailto:support@lsi.net.au)  
 Web site: [www.lsi.net.au](http://www.lsi.net.au)  
 ABN: 33 414 337 680

**iSupply software application - release advice - version 9.24.2.1**

**Prerequisites - iSupply**

iSupply version 9.24.1.1  
 Microsoft .NET Framework 4.0  
 Microsoft Report Viewer 2010 SP1  
 SAP Crystal Reports Runtime Engine for .NET Framework 4

**Prerequisites - iSupplyRF**

Microsoft .NET Compact Framework 3.5

**iSupply release and version details**

iSupply version: 9.24.2.1  
 Release status: General release  
 Applications released: iSupply, iSupplyWeb, iSupplyRF

**This release must be installed to the test environment and user acceptance tested before installation to the live environment**

**iSupply version 9.24.2.1**

**released 25/01/2018 (020544)**

**MSI path and name:**

**<http://www.lsi.net.au/files/versions/iSupply-9-24-2-1.zip>**

**SQL update scripts:**

**DB9-24-2-1.sql**

**Release inclusions and notes**

Job-no	Code	Details/remarks
019607	PM	RF Blind Receipts Ensure the receiving email report can be sent regardless of receipt method iSupply, iSupplyRF
020532	LS	Scan Pack Orders Adjust Quantity Available value in Add to Box iSupply
020539	LS	Import Freight Tracking Details from Transporter - AUP785P Rectify date and time mismatch iSupply, eCS
020548	PM	Create Pick Slips - Order Event Log the state of the Pick from any location setting on the pick slip created event iSupply, eCS

**New maintainable settings**

Setting	Details
None	None

**Import/export file format changes**

Transaction	Data fields
None	None

**Notes**

None

## **iSupply install steps for this release when upgrading from iSupply version 9.24.1.1**

### **Preparation**

1. Ensure all users are logged out of iSupply and cannot log in.
2. Stop the eCS service on the server that runs it.
3. Stop any external processes that may access the iSupply database.
4. Make a backup copy of the iSupply SQL database.

### **Application server (x86)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-24-2-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-24-2-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.

### **Application server (x64)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-24-2-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-24-2-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.
7. NGEN iSupply Windows
  - 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client").
  - 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
8. NGEN iSupply eCS Service
  - 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### **Web server (x86)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-24-2-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-24-2-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Web server (x64)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-24-2-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-24-2-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-24-2-1.sql.

### **Finalisation**

1. Test run iSupply.
2. Start the eCS service on the server that runs it.
3. Start any external processes that may access the iSupply database.
4. Allow users to login to iSupply.