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**iSupply software application - release advice - version 9.27.2.1**

**Prerequisites - iSupply**

iSupply version 9.27.1.1  
 Microsoft .NET Framework 4.0  
 Microsoft Report Viewer 2010 SP1  
 SAP Crystal Reports Runtime Engine for .NET Framework 4

**Prerequisites - iSupplyRF**

Microsoft .NET Compact Framework 3.5

**iSupply release and version details**

iSupply version: 9.27.2.1  
 Release status: General release  
 Applications released: iSupply, iSupplyWeb, iSupplyRF

**This release must be installed to the test environment and user acceptance tested before installation to the live environment**

**iSupply version 9.27.2.1**

**released 12/06/2018 (020747)**

**MSI path and name:**

**<http://www.lsi.net.au/files/versions/iSupply-9-27-2-1.zip>**

**SQL update scripts:**

**DB9-27-2-1.sql**

**Release inclusions and notes**

Job-no	Code	Details/remarks
020748	CA	Freight tracking import - DAT785P Extend TEMPO freight tracking import to include the customers name on delivery iSupply, eCS
020749	CA	Returns management - Star Track Star Track controlled returns requirements iSupply, iSupplyWeb
020760	CA	Return consignments - default payer Manage payer defaults on returns iSupply, iSupplyWeb
020768	RF	Order Export - NET725P Add order export web service per Net Suite requirement iSupply, eCS
020769	CA	Export Consignment Data to Transporter - Star Track Use ASCII encoding on files exported to Star Track iSupply, eCS
020772	CA	Export Consignment Data to Transporter - Star Track Add functions to support Star Track controlled returns requirements iSupply, iSupplyWeb, eCS
020782	LS	Freight tracking import - XXX785P bug Fix the datetime error when importing freight tracking details from transporter iSupply, eCS

**New maintainable settings**

Setting	Details
None	None

**Import/export file format changes**

Transaction	Data fields
None	None

**Notes**

None

## **iSupply install steps for this release when upgrading from iSupply version 9.27.1.1**

### **Preparation**

1. Ensure all users are logged out of iSupply and cannot log in.
2. Stop the eCS service on the server that runs it.
3. Stop any external processes that may access the iSupply database.
4. Make a backup copy of the iSupply SQL database.

### **Application server (x86)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-27-2-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-27-2-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.

### **Application server (x64)**

1. Uninstall the currently installed iSupply Windows version via Control Panel.
2. Uninstall the currently installed iSupply eCS Service version via Control Panel.
3. Install iSupply Windows 9-27-2-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\Program Files\LSI\iSupply Windows\iSupplyWindows.exe.config" has been updated with the server and database names.
5. Install iSupply eCS Service 9-27-2-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\Program Files\LSI\iSupply eCS Service\iSupplyeCSService.exe.config" has been updated with the server and database names.
7. NGEN iSupply Windows
  - 7.1. Place the files "ngen.exe" and "NGENiSupplyWindows.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply Windows\Client").
  - 7.2. Run the NGENiSupplyWindows.bat from command prompt as an Administrator
8. NGEN iSupply eCS Service
  - 8.1. Place the files "ngen.exe" and "NGENiSupplyeCSService.bat" into iSupply's installation directory (Default: "C:\Program Files\LSI\iSupply eCS Service\Client").
  - 8.2. Run the "NGENiSupplyeCSService.bat" from command prompt as an Administrator

### **Web server (x86)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-27-2-1.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-27-2-1.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Web server (x64)**

1. Uninstall the currently installed iSupply Web Services version via Control Panel.
2. Uninstall the currently installed iSupply Web version via Control Panel.
3. Install iSupply Web Services 9-27-2-1 x64.msi by running "setup.exe".
4. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWebServices\Web.config" has been updated with the server and database names.
5. Install iSupply Web 9-27-2-1 x64.msi by running "setup.exe".
6. Ensure that the configuration file "C:\inetpub\wwwroot\iSupplyWeb\Web.config" has been updated with the URL of the iSupplyWebServices.

### **Database server**

1. Run the following database update script(s) (using SQL Server Management Studio) to update the iSupply database: DB9-27-2-1.sql.

### **Finalisation**

1. Test run iSupply.
2. Start the eCS service on the server that runs it.
3. Start any external processes that may access the iSupply database.
4. Allow users to login to iSupply.